



City of Norman MS4 Phase II Annual Report
Final Permit Term; Reporting Period 11/29/10 to 2015
Phase II Small Municipal Separate Storm Sewer System (MS4) General Permit (OKR04)
Authorization No. OKR040015

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Section 1. Compliance Status

1.1 BMPs

With the expiration of OKR04, The City of Norman has continued to perform BMPs which were annually recurring. Any changes, additions or deletions to the BMPs will be submitted to ODEQ as part of the permit application and NOI for re-issuance of OKR04. Existing BMPs will be evaluated for effectiveness and feasibility prior to preparation of the permit application.

Other major accomplishments include the adoption of the Water Quality Protection Zone Ordinance and the Manufactured Fertilizer Use Ordinance. Both of these ordinances were proposed in the Storm Water Master Plan and enacted to protect Lake Thunderbird and its surrounding watershed from further water quality degradation.

An assessment of the current BMPs is presented in the tables in Section 1.2.

1.2 MCM Measurable Goals

Progress in achieving the measurable goals for each BMP of the six Minimum Control Measures is presented in the following tables. Supporting documentation for each MCM is attached.

Public Education MCM

BMP	Goal	Frequency/ Implemented	Comments
Distribute informational brochure with utility bills	one brochure to 50% of all households	Annual	Completed
Add storm water pollution prevention information to city web site	Information posted	Annual Review	Information added/updated annually
Volunteer storm drain marking program	20 storm drains marked	Annual	Completed
Establish complaint "hotline"	Receive and respond to 50% of legitimate complaints	Annual	Completed
Public event for environmental education (Earth Day)	Coordinate with Pre-Treatment Section for one event annually	Annual	Event held annually from 2011-2015.
Educational materials for schools	Supply material to 2 elementary schools	Annual – 2 schools per year	Completed
Newspaper Ads	2 ads in local paper with water quality, pollution prevention or watershed protection information	Annual	Completed

Section 1. Compliance Status

Public Involvement MCM

BMP	Goal	Frequency/ Implemented	Comments
Establish web site link for receipt of email regarding storm water issues	Respond to 25% of all legitimate emails	Annual/December, 2005	Completed
Volunteer storm drain marking program	20 storm drains marked	Annual	Completed
Establish complaint "hotline"	Receive and respond to 50% of legitimate complaints	Annual	Completed
Public event for environmental education (Earth Day)	Coordinate with Environmental Services Section for one event annually	Annual	Completed
Blue Thumb Partnership	Establish working relationship with Blue Thumb for public events	On-going	Completed

Illicit Discharge Detection and Elimination MCM

BMP	Goal	Frequency/ Implemented	Comments
Ordinance Draft	Draft and adopt ordinance regulating discharges to MS4	Ordinance drafted December, 2005 Adopted July, 2006.	Ordinance reviewed 2010, Amendments pending
Ordinance Draft	Draft and adopt ordinance regulating erosion control	Ordinance drafted December, 2005 Adopted July, 2006	Ordinance reviewed 2010, Amendments pending
Establish complaint "hotline"	Receive and respond to 50% of legitimate complaints	Annual	32 Calls received by Action Center and routed.
MS4 screening/sampling	Monitor water quality	July, 2007	Sampling in response to Bishop Creek TMDL 2009 & 2010
MS4 mapping	Complete map of MS4	July, 2007 25% of MS4 mapped each year.	MS4 map completed by GIS Division
MS4 Survey/Inspection	50% of illicit connections removed	July, 2008	One illicit connection removed in permit year.
Dry Weather Field Screening	25% of outfalls screened/inspected each year	Annual	Approximately 200 outfalls to primary channel identified by GIS Survey of primary channel completed in 2008

Section 1. Compliance Status

Construction Site Runoff MCM

BMP	Goal	Frequency/ Implemented	Comments
Ordinance Draft	Draft and adopt ordinance regulating discharges from construction sites	Ordinance drafted December, 2005 Adopted July, 2006	Ordinance reviewed 2010, Amendments pending
Ordinance Draft	Draft and adopt ordinance regulating erosion control	Ordinance drafted December, 2005 Adopted July, 2006	Ordinance reviewed 2010, Amendments pending
Permitting/Site Plan Review	Permit 75% of all earth disturbing operations over 1 acre in size	Annual	11 of 11 known sites permitted
Construction site inspection	Inspect 75% of sites within 30 days of permit issuance	Annual	156 Total Inspections/ 30 sites
Workshop for construction/development	Hold one workshop for developers, construction crews, utility contractors and engineering companies	July, 2008	Workshop held April 2008
Workshop for home builders	Hold one workshop for home builders	July, 2009	COSWA Workshop – October, 2009, NBA presentation – November, 2009

Post-construction Site Runoff from New/Redevelopment

BMP	Goal	Frequency/ Implemented	Comments
Ordinance Draft	Draft and adopt ordinance regulating post-construction runoff	Ordinance drafted July 2006; Adopted November, 2006	Currently reviewing/drafting ordinance as part of Storm Water Master Plan implementation
BMP study	Develop a list of structural and non-structural BMPs suitable for post-construction runoff control	December 2006	List to be revised and updated as part of Storm Water Master Plan implementation
Storm water impoundment inspection	Inspect 50% of storm water impoundments	July, 2007	All impoundments inventoried
Post-construction storm water runoff workshop for construction/development	Hold one workshop for developers, construction crews, utility contractors and engineering companies	July, 2008	Workshop held April 2008
Post-construction storm water runoff workshop for home builders	Hold one workshop for home builders	July, 2009	Held November 2009 for Norman Builders Assoc.

Section 1. Compliance Status

Municipal Good Housekeeping MCM

BMP	Goal	Frequency/ Implemented	Comments
City operations inventory/inspection	Inventory city operations for possible impacts on storm water pollution. Inspect 50% of sites identified as potential storm water pollution sources each year	July, 2006 Annual	Sanitation container storage, Animal Shelter, Line Maintenance facilities inspected New inventory of City buildings performed
Develop employee training program	Provide one training session for 50% of targeted employees	Annual	38 employees trained in four sessions
Emergency response spill kits	Provide spill containment kits to 25% of emergency response vehicles	July, 2007	20 spill kits provided to Fleet and Streets (40 total) in 2009
Develop BMPs for city maintenance operations	Develop list of BMPs for road, channel and utility maintenance and operations	July, 2008 develop July, 2009 implement	List being revised and updated as part of Master Storm Water Study BMPs for vehicle refueling implemented
Develop BMPs for city maintenance operations	Develop list of BMPs for mowing, landscaping and parks maintenance operations	July, 2008 develop July, 2009 implement	List being revised and updated as part of Master Storm Water Study BMPs for vehicle refueling implemented

Section 1. Compliance Status

1.3 Pollutant Reduction

The City of Norman believes that BMPs currently implemented have resulted in a reduction in the discharge of pollutants to the storm sewer system. Pollutant recovery/reduction activities are shown below.

The effectiveness and efficiency of all current Best Management Practices (BMPs) will be considered in the development of the Minimum Control Measure BMPs for the next five-year permit term.

Street Sweeping

Street sweeping operations by the City recovered 4,403 tons of material during the permit year.

Storm Drain Inlet Cleaning

4,487 inlet cleanings were done during the permit year.

Hazardous Waste Collection Event

- 11,250 pounds of used oil collected
- 2,252 pounds of used antifreeze collected
- 63,594 pounds of paint collected

Spills

Approximately 5 gallons of waste motor oil and 10 gallons of diesel fuel were recovered during response operations to 2 spills in the permit year.

Section 2. Information/Activities

2.1 Past Reporting Cycle

Construction Sites Permitted in Last Reporting Cycle

City of Norman permitted construction sites of one acre or larger in the last reporting period are presented below by calendar year.

2011

Construction Site Inspection Overview

(Information in this report is for the dates listed below)

Start Date: 1/1/2011 End Date: 12/30/2011

New sites started during reporting period:	20
Continuing sites during reporting period:	24
Closed sites during reporting period:	24
Total number of open sites during the reporting period:	67

Summary of inspection results during reporting period:

Sites inspected during reporting period:	52
Percentage of sites inspected:	118.2 %
Total number of inspections performed:	543
Number of sites with enforcement actions:	2
Total number of enforcement actions:	2
Inspections resulting in a violation:	2
Percentage of inspections with violations:	3.8 %
Total time expended performing inspections:	192 hours, 6 minutes
Reported cost of inspections performed*:	\$ 3,757.74

** Inspection costs are only calculated for inspections performed by inspectors who have their hourly rates entered into the system. Consequently the total cost may be higher than the cost noted.*

2012

Construction Site Inspection Overview

(Information in this report is for the dates listed below)

Start Date: 1/1/2012 End Date: 12/31/2012

New sites started during reporting period:	23
Continuing sites during reporting period:	22
Closed sites during reporting period:	18
Total number of open sites during the reporting period:	67

Summary of inspection results during reporting period:

Sites inspected during reporting period:	48
Percentage of sites inspected:	106.7 %
Total number of inspections performed:	238
Number of sites with enforcement actions:	0
Total number of enforcement actions:	0
Inspections resulting in a violation:	0
Percentage of inspections with violations:	.0 %
Total time expended performing inspections:	94 hours, 42 minutes
Reported cost of inspections performed*:	\$ 1,967.20

** Inspection costs are only calculated for inspections performed by inspectors who have their hourly rates entered into the system. Consequently the total cost may be higher than the cost noted.*

2013

Construction Site Inspection Overview

(Information in this report is for the dates listed below)

Start Date: 1/1/2013 End Date: 12/30/2013

New sites started during reporting period:	33
Continuing sites during reporting period:	32
Closed sites during reporting period:	24
Total number of open sites during the reporting period:	67

Summary of inspection results during reporting period:

Sites inspected during reporting period:	65
Percentage of sites inspected:	100.0 %
Total number of inspections performed:	1052
Number of sites with enforcement actions:	2
Total number of enforcement actions:	2
Inspections resulting in a violation:	0
Percentage of inspections with violations:	.0 %
Total time expended performing inspections:	681 hours, 30 minutes
Reported cost of inspections performed*:	\$ 17,163.42

** Inspection costs are only calculated for inspections performed by inspectors who have their hourly rates entered into the system. Consequently the total cost may be higher than the cost noted.*

2014

Construction Site Inspection Overview

(Information in this report is for the dates listed below)

Start Date: 1/1/2014 End Date: 12/30/2014

New sites started during reporting period:	33
Continuing sites during reporting period:	40
Closed sites during reporting period:	0
Total number of open sites during the reporting period:	67

Summary of inspection results during reporting period:

Sites inspected during reporting period:	64
Percentage of sites inspected:	87.7 %
Total number of inspections performed:	506
Number of sites with enforcement actions:	0
Total number of enforcement actions:	0
Inspections resulting in a violation:	0
Percentage of inspections with violations:	.0 %
Total time expended performing inspections:	256 hours, 50 minutes
Reported cost of inspections performed*:	\$ 257.89

** Inspection costs are only calculated for inspections performed by inspectors who have their hourly rates entered into the system. Consequently the total cost may be higher than the cost noted.*

Section 2. Information/Activities

Enforcement

The City of Norman issued 5 NOVs and 1 Citation for non-compliance in the permit year.

Year	Notice(s) of Violation Issued
2011	5
2012	4
2013	12
2014	9
2015	2

Complaints

The City of Norman received sixty-one (61) citizen complaints in the reporting period, either directly from the citizen complainant, through the City Action Center Hot Line or by referral from other City staff and Council members. All complaints received an initial investigation to determine the legitimacy of the complaint and whether the complaint is in the jurisdiction of the storm water program. Complaints not regulated by the storm water program are referred to the appropriate department and/or State agency.

A summary of all complaints is presented in Appendix B.

Received	Response	Resolved
61	61	61

Spills

The City of Norman responded to 2 spill incidents in the permit year.

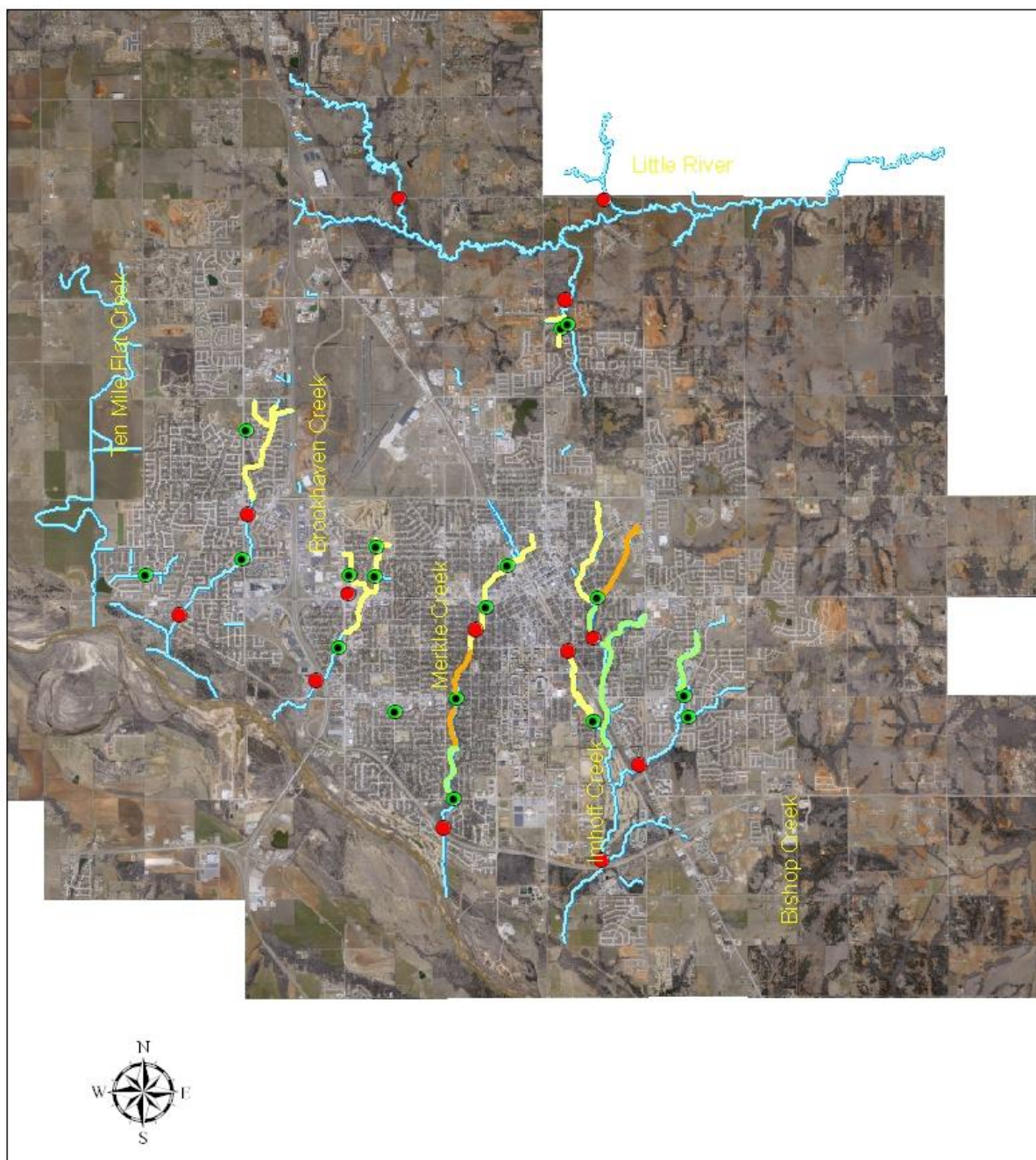
Date	Location/Event
04/02/10	I35@Huettner/Vehicle Accident-Diesel Spill
07/01/10	1742 W. Lindsey, Salvation Army Store/Waste Oil Spill

MS4 Screening/Sampling

A walking survey of the primary channels was completed in 2007 to identify potential illicit discharges. We are currently re-surveying our primary drainage channels to identify outfalls greater than 12 inches diameter as well as illicit discharges and record coordinates for the identified points in a GIS database. Sampling and routine visual screening points will also be identified.

Sampling of the MS4 was performed at twelve (12) sites on six urban streams; Brookhaven Creek, Merkle Creek, Imhoff Creek, Bishop Creek, Woodcrest Creek and Little River. Additional points were added in 2008 for visual/dry weather screening. These sites are presented in the map on the following page.

City of Norman MS4 Sampling and Visual Screening Points



Observation Points



Sampling Points



Primary Channels



Surveyed 2009



Surveyed 2008



0.750.375 0 0.75 Miles



Section 2. Information/Activities

2.2 Next Reporting Cycle

The City of Norman is currently reviewing BMPs to develop new Minimum Control Measure measurable goals for the next five-year permit term. Recurring BMPs will be continued pending issuance of the new ODEQ Permit OKR04.

Recurring Activities

BMP	Activity	Frequency
Distribute informational brochure with utility bills	one brochure to 50% of all households	Annual
Add storm water pollution prevention information to city web site	Information posted	Annual Review
Volunteer storm drain marking program	20 storm drains marked	Annual
Establish complaint "hotline"	Receive and respond to 50% of legitimate complaints	Annual
Public event for environmental education (Blue Ribbon Week)	Coordinate with Pre-Treatment Section for one event annually	Annual
Educational materials for schools	Supply material to 2 elementary schools	Annual – 2 schools per year
Newspaper Ads	2 ads in local paper with water quality, pollution prevention or watershed protection information	Annual
MS4 sampling/survey	Monitor water quality/Remove illicit connections	Annual
Permitting/Site plan review	Permit 75% of sites	Annual
Construction site inspection	Inspect 75% of sites	Annual
Storm water impoundment inspection	Inspect 50% of impoundments	Annual
City facility storm water inspections	Inspect 50% of identified facilities	Annual
Develop employee training program	One session for targeted employees	Annual

2.3 Proposed Changes

The City of Norman has contracted with PBS&J Engineering to develop a watershed specific Storm Water Master Plan. The final draft report is due in December 2008. Portions of the Plan were adopted by Council in November 2009 and a Storm Water Master Plan Implementation Team was organized in December 2009. In addition to traditional drainage issues, the Plan will address water quality issues in local watersheds, greenbelt/trails and riparian corridor planning, Phase II/City of Norman MS4 permitting, development regulations and development of funding mechanisms for a storm water utility fee. A draft stream buffer ordinance has been developed as recommended in the Plan and will likely be adopted in 2011.

Dry-weather water quality sampling of urban streams will be discontinued in the next permit term. Adequate baseline water quality data has been collected from sampling in the past five years. Sampling efforts considered for the next permit term may include additional bacteria sampling for Bishop Creek in response to the TMDL and wet-weather event sampling.

Section 3. TMDLs

3.1 TMDL Compliance

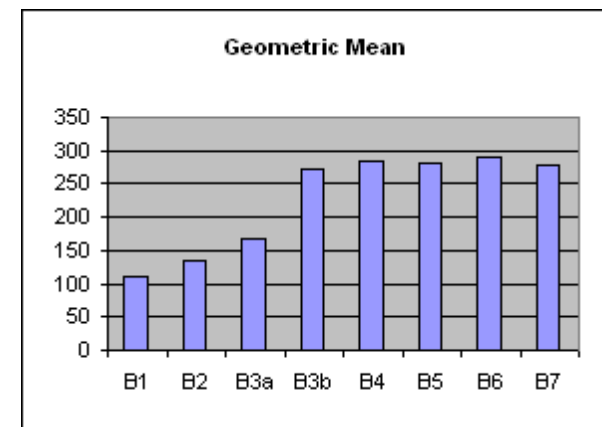
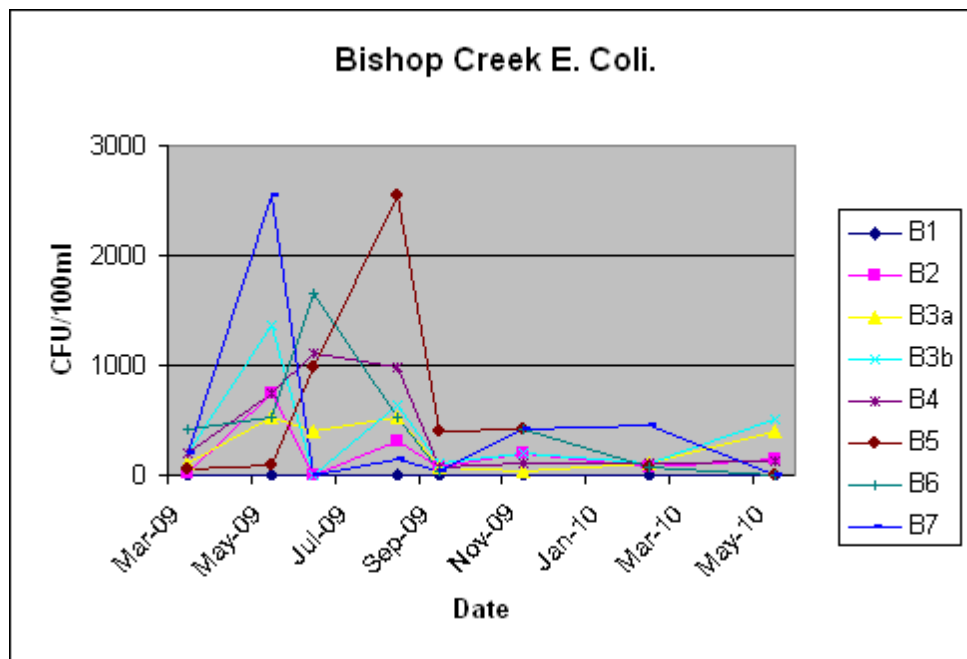
A Bacteria TMDL Study for the Canadian River area including Bishop Creek in Norman, Oklahoma was completed in August of 2008. The study found that Bishop Creek was impaired due to levels of fecal coliform bacteria, which exceeded Oklahoma Water Quality Standards.

The City of Norman Storm Water Section continued to collect samples from Bishop Creek in 2010 to gather additional data on the extent and degree of bacteria levels in the watershed. The Storm Water Section is also working with a University of Oklahoma graduate student on a project to determine the source of bacteria contamination in Bishop Creek. After data collection and review, and completion of the project, existing BMPs will be evaluated to determine if they are appropriate to reduce the bacteria levels.

Sample results for Bishop Creek bacteria sampling are presented on the following page.

	3/23/2009	5/28/2009	6/29/2009	8/13/2009	9/29/2009	11/4/2009	2/25/2010	5/26/2010	8/17/2010	11/3/2010	Geometric Mean
B1	56	420	640	50	53	100	53	200	43	99	111.28802
B2	25	750	(outlier)3440*	310	78	200	70	144	420	99	136.07059
B3a	118	530	406	530	70	32	118	406	100	130	166.5652
B3b	200	1370	(outlier)42000*	640	109	200	109	504	530	254	273.29746
B4	200	750	1110	990	78	118	101	130	200	504	285.13441
B5	50	100	990	2540	400	420	64	(outlier)11100*	2220	1370	280.07571
B6	420	530	1652	530	32	420	66	(outlier)7500*	(outlier)12980*	56	290.09238
B7	200	2540	(outlier)16520*	144	34	420	453	2	420	83	279.15287

* Any data point greater than two standard deviations from the mean is rejected as an outlier.



Section 4. Optional Permit Coverage

All City construction projects active in the reporting period were either under control of a contractor/construction site operator, and/or less than one acre of disturbed area. All construction site operators performing earth disturbing activities within the boundary of the City of Norman are informed that they must comply with all federal, state and local regulations related to erosion control and storm water runoff.

4.1 Active Projects

None in reported period

4.2 Started Projects

None in reported period

4.3 Completed Projects

None in reported period

Section 5. Summary/Permittee Information

5.1 Permittee Information

Permittee	City of Norman, Oklahoma
Address	201 A West Gray
City/State/Zip	Norman, OK 73069
Contact	Storm Water Pollution Control Specialist
Contact Phone	(405) 292-9721
Authorization No.	OKR040015
Authorization Date	November 29 th , 2005

5.2 Summary

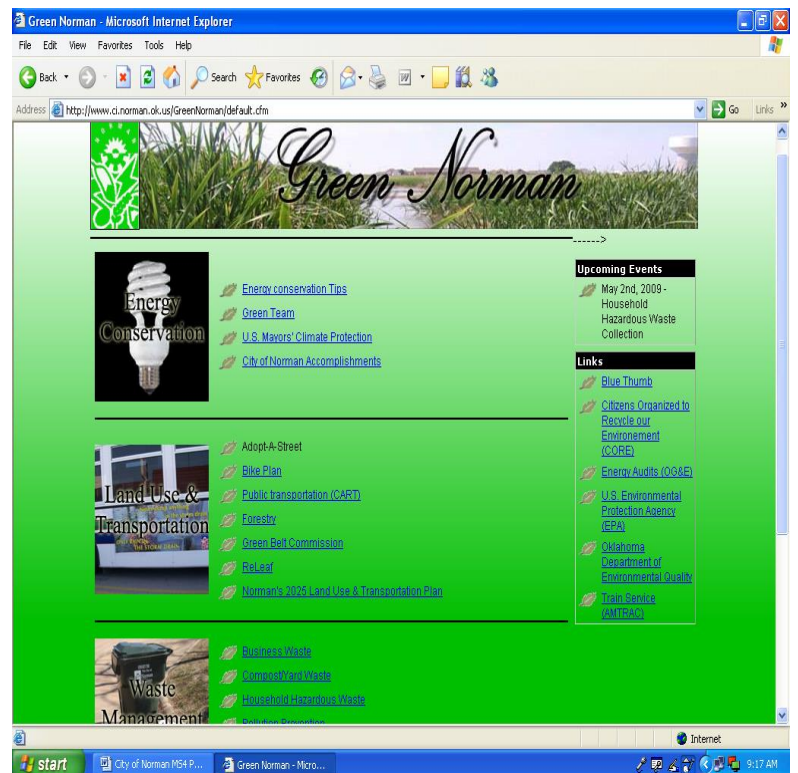
This annual report is submitted as required by the Oklahoma Department of Environmental Quality Water Quality Division General Permit OKR04, Part V.C, Annual Reports. As part of those requirements, the City of Norman has conducted an assessment of permit compliance, including an assessment of the appropriateness of BMPs, progress toward the statutory goal of reducing the discharge of pollutants, and achieving measurable goals for each minimum control measure.

The City's assessment indicates that it is in compliance with permit requirements. Minimum Control Measure goals are being met, and significant effort continues for MCMs dealing with construction site runoff control, illicit discharge detection and elimination, and public education. Currently, a streamside water quality buffer ordinance is in development, which will protect and improve water quality in the Little River and Lake Thunderbird watersheds. This buffer ordinance should be adopted in late 2011. In 2009, the City of Norman adopted portions of the Storm Water Master Plan (SWMP), which will directly support the Phase II Program. The SWMP will establish the foundation for an integrated approach to citywide erosion, stream stabilization, bioengineering, flood control, water quality management, Phase II requirements, financing and low-impact development.

The City of Norman has made significant progress in establishing its MS4 storm water program in the first five-year permit term. We look forward to issuance of the next iteration of OKR04 and the opportunity for further improvement.

PUBLIC EDUCATION MCM

GreenNorman – Environmental Information Website



A collection of items for a storm drain cleanup activity. It includes a clear plastic bag with a yellow zipper, a yellow ruler, a green ruler, a blue and yellow marker, a green and yellow marker, a pink marker, and a small green and yellow bag. The items are arranged on a white surface. The green and yellow bag has the text "City of Norman Storm Water Pollution Control" and "GreenNorman.org" on it. The yellow ruler has the text "Never dump anything in the storm drain ONLY RAIN IN THE DRAIN" and "GreenNorman.org" on it. The green ruler has the text "Never dump anything in the storm drain ONLY RAIN IN THE DRAIN" and "GreenNorman.org" on it. The blue and yellow marker has the text "City of Norman Storm Water Pollution Control" and "GreenNorman.org" on it. The green and yellow marker has the text "City of Norman Storm Water Pollution Control" and "GreenNorman.org" on it. The pink marker has the text "GreenNorman.org" on it.

Developers Forum



Tuesday, December 22nd
3:00 pm–5:00 pm
City of Norman Council Chambers
201 West Gray

Free workshop Learn the latest requirements for;

- U.S. Army Corp of Engineers 404 permits
- ODEQ Storm Water Construction Permit
- Stream Planning Corridors



City of Norman
Public Works Department
(405) 366-5453
stormwater@normanok.gov

Call (405) 366 – 5453 for more information

Summer is Over



Remember when winterizing your pool,



- Ensure pool water is dechlorinated before discharge
- If chlorine or other pool chemicals are present you must drain to your sanitary sewer

Storm drains carry pool water to creeks where chlorine and chemicals can harm aquatic life.



DON'T BLOW IT!

Did you know that grass clippings and leaves are a source of pollution when washed into the storm drain? Grass clippings contain nutrients such as nitrogen and phosphorus which can cause excessive growth of algae and aquatic weeds which, in turn degrades water quality in our local creeks. Too much yard waste in the storm drain can also cause blockages leading to flooding.


The City of Norman has an ordinance which prohibits dumping anything in the storm sewer.

So, if grass clippings or other yard waste end up in the gutter from yard care, sweep it up, compost it or send it to the City Compost Facility.

Remember, Only Rain in the Drain!




City of Norman Storm Water Quality - 292-9721 stormwater@NormanOK.gov



Green Norman

Spring is almost here and once again it is time for lawn care and gardening. Remember that when it rains, fertilizers, pesticides, herbicides and lawn waste can wash into streets and storm drain inlets which flow to our local creeks.

- Don't over-water you lawn and garden.
- Don't apply pesticides, fertilizers and herbicides before it rains.
- Never dispose of grass clippings and other yard waste by dumping or sweeping it into the street or storm drains.



Supporting Documentation for MCMs

PUBLIC INVOLVEMENT MCM

Kid's For Kindness/Earth Day, April 2010



Storm Water Master Plan Public Forum, January 2010

Storm Water Master Plan Public Forum



Wednesday, January 27th

5:00 pm

City of Norman Council Chambers
201 West Gray

Learn about Stream Planning Corridors (SPCs)

Watersheds with drainage area greater than 40 acres

Dedication of SPCs to the City

Management of development in SPCs

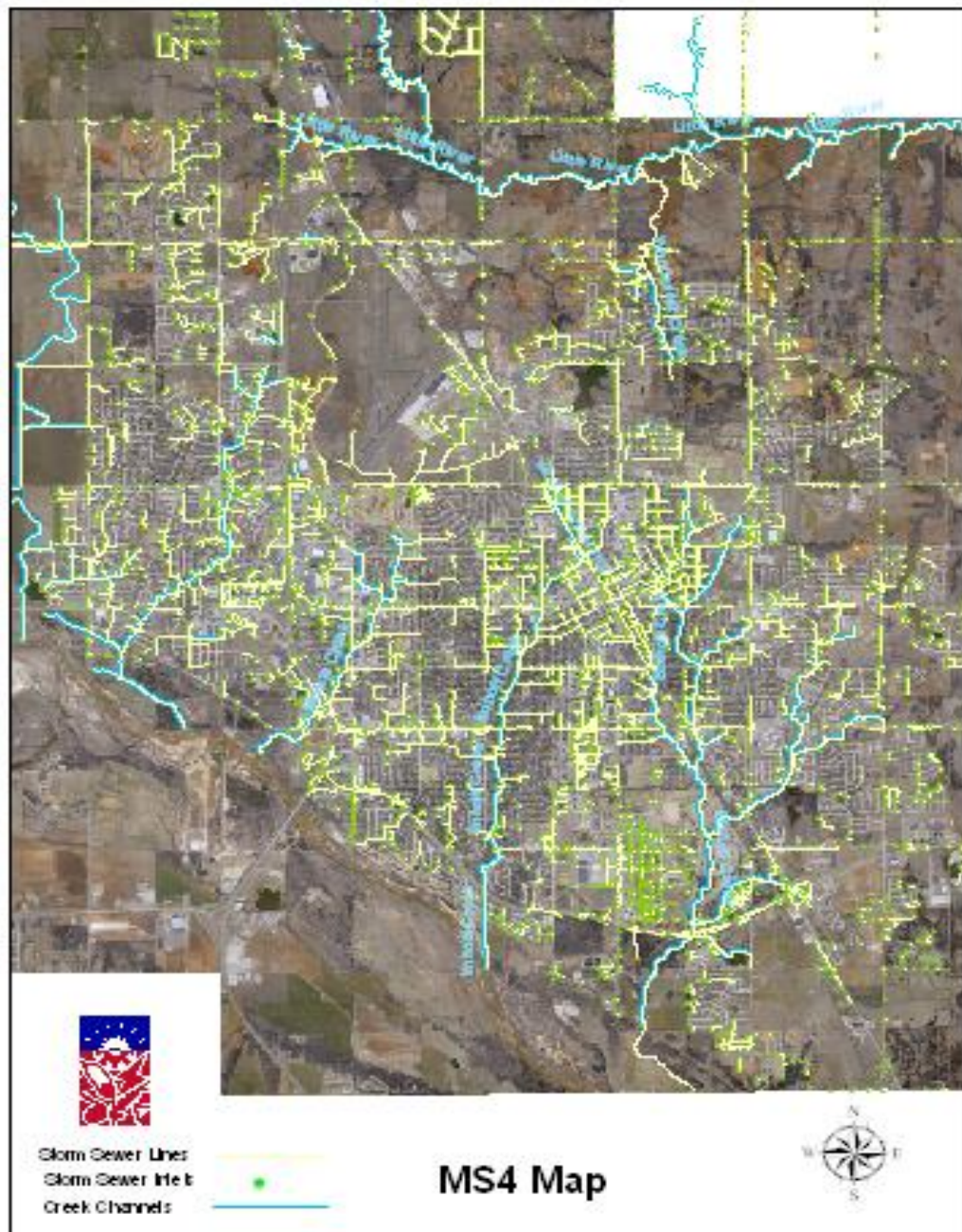
Stream-side buffer zones



Call (405) 366 - 5453 for more information


Supporting Documentation for MCMs

ILLICIT DISCHARGE MCM




Supporting Documentation for MCMs

CONSTRUCTION SITE RUNOFF MCM



CITY OF NORMAN
STORM WATER QUALITY
EARTH CHANGE PERMIT APPLICATION



Note: Please print or type all data.

PROJECT INFORMATION
NAME OF PROJECT: _____
ADDRESS: _____
DISTURBED AREA (ACRES): _____ LATITUDE: _____ LONGITUDE: _____
PROPOSED START DATE: _____ PROPOSED END DATE: _____
LOCATION OF STORM WATER POLLUTION PREVENT PLAN (SWPP): ☐ ONSITE ☐ OFFSITE ☐ N/A
ADDRESS (IF LOCATED OFFSITE): _____

APPLICANT/OWNER/OPERATOR
NAME (PRINTED): _____ COMPANY: _____
ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____
PHONE: _____ FAX: _____ CELL: _____

GENERAL CONTRACTOR
☐ CHECK IF SAME AS APPLICANT
NAME (PRINTED): _____ COMPANY: _____
ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____
PHONE: _____ FAX: _____ CELL: _____

ENGINEER/DESIGNER
NAME (PRINTED): _____ COMPANY: _____
ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____
PHONE: _____ FAX: _____ CELL: _____

SIGNATURE: _____ DATE: _____


FOR OFFICE USE
PERMIT: _____ WARD: _____ FEE: _____
WATERSHED: _____ SUB-WATERSHED: _____
APPROVED BY: _____ DATE: _____

SUBMITTALS
☐ NOI
☐ SWPS
☐ ECP

December 22, 2010



City of Norman
Storm Water Quality



CONSTRUCTION SITE INSPECTION REPORT

Site Name: _____ Address: _____

Date: _____ Time: _____ Inspection Type: ☐ Initial ☐ Routine ☐ Other

Last Inspection Date: _____ Weather: _____ Last Rain Date: _____ Quantity: _____

Current Construction Phase: ☐ Clearing/Site Preparation ☐ Mass Grading/Utility Work
☐ Building/Final Grading ☐ Final Stabilization

Inspection Checklist	Good / None	Violation	N/A	Comments/Recommendations about the overall effectiveness of the erosion and sediment control measures. <small>Note: For each item checked "Violation", refer to the follow-up information on page 2.</small>
DEQ Permit Posted	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
SW3P Location Noted	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
BMPs Properly Installed as Per ECP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Silt Fence / Perimeter Controls	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Inlet Protection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Construction Entrance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Offsite Tracking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Dust Control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Outlet Protection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Unauthorized Discharge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Offsite Sediment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Solid Waste Management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Concrete Washout Area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Check Dams	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Fuel Storage Area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Pollutants Management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Completed Areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Stabilized	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Bare Areas >14 Days	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Stabilized	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Portable Toilet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Overall Site	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Inspectors Name: _____ Date: _____

Supporting Documentation for MCMs

POST-CONSTRUCTION MCM

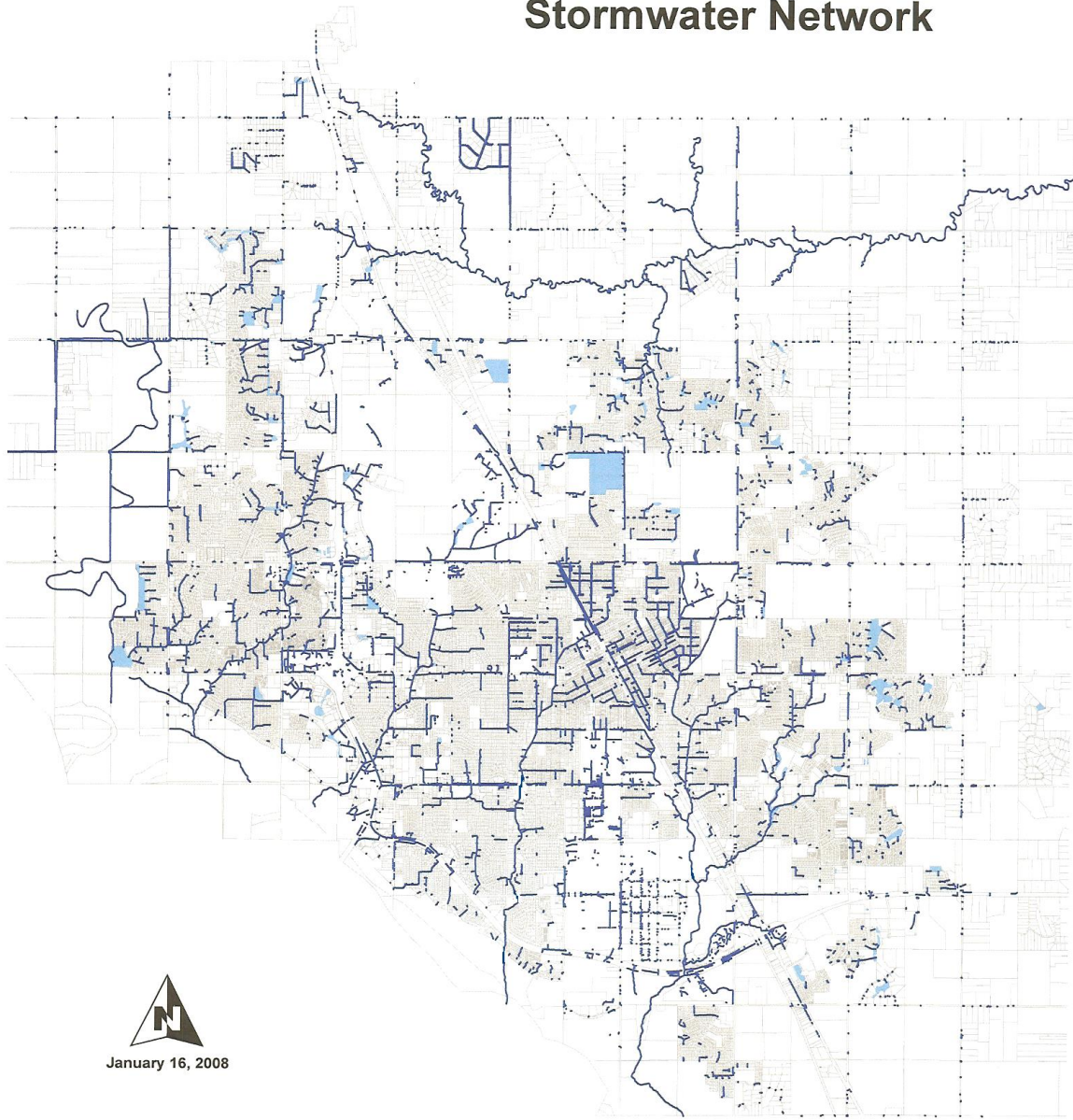
§ 2. THAT, Section 22:429.6 shall be added as follows:

SEC. 429.6 – WP, WATERSHED PROTECTION DISTRICT

1. Description and Purpose. The Watershed Protection District encompasses areas through which water drains into the Lake Thunderbird watershed, thus affecting the water supply derived from City wells and Lake Thunderbird. The City of Norman adopts a goal of nondegradation which maintains or improves the quality of water entering the various waterways in Norman and ultimately ending in Lake Thunderbird. Pollution prevention will be assured by requiring best management practices and development restrictions, where appropriate. Land uses which could adversely affect the water supply are generally prohibited, unless acceptable alternate methods are used that can be shown to substantially reduce or eliminate their negative affect on the water supply, thereby preventing the risk of contaminants in the surface water and ground water within the Lake Thunderbird watershed, and reducing the risks to the public health.



City of Norman Stormwater Network



January 16, 2008

Legend

- Stormwater Lines
- Stormwater Ponds
- Parcels

The City of Norman assumes no liability for errors or omissions in the information presented.

Supporting Documentation for MCMs

MUNICIPAL GOOD HOUSEKEEPING MCM

Employee Training

<u>Topic</u>	Erosion Control	<u>Number of attendees</u>	15
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<u>Departments/Divisions Represented</u>	Fleet Maintenance
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<u>Topic</u>	Plan Review and Inspection	<u>Number of attendees</u>	5
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<u>Departments/Divisions Represented</u>	Engineering, Code Compliance, Storm Water
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<u>Topic</u>	Turbidity Sampling/ELGs	<u>Number of attendees</u>	8
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<u>Departments/Divisions Represented</u>	Engineering, Storm Water, Utilities
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<u>Topic</u>	Riparian Ecosystems/Storm Water	<u>Number of attendees</u>	10
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Department/Divisions Represented	Engineering, Planning, Storm Water, Utilities
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Monthly Employee Newsletter

Lawn Care Tips included 4/10

Illicit Discharge information included 8/10

Appendix “B”

Citizen Calls 2011

Summary of All Calls Sorted by Date					
<i>Date Received</i>	<i>Location</i>	<i>Complainant</i>	<i>Routed To</i>	<i>Category</i>	<i>Status</i>
1/6/2011	Franklin & I-35 Service Road	Unknown	Anthony Mackey	Erosion	CLOSED
1/12/2011	2120 Reynolds Court	George Dean	Aaron Milligan	Drainage	CLOSED
1/27/2011	11411 Ballard Dr.	Jim Spradlin	Aaron Milligan	Drainage	CLOSED
1/31/2011	12th Ave. NE & Newbury Dr.	Timothy Dowd	Aaron Milligan	Spill	CLOSED
2/18/2011	412 Atterberry	Anon.	Anthony Mackey	Spill	CLOSED
3/7/2011	3409 Sterling	Justin Beddo	Aaron Milligan	Drainage	CLOSED
3/16/2011	NRH Healthplex	Unknown	Aaron Milligan	Drainage	CLOSED
4/8/2011	Highland	Kenny	Aaron Milligan	Discharge	CLOSED
4/12/2011	919 Pickard	Anon.	Aaron Milligan	Discharge	CLOSED
4/19/2011	Near Westbrook Terrace and Hollywood	Unknown	Aaron Milligan	<Unknown>	CLOSED
4/21/2011	4518 Briarcrest	Unknown	Aaron Milligan	<Unknown>	CLOSED
5/4/2011	Lowe's Home Improvement	Anon.	Aaron Milligan	<Unknown>	CLOSED
5/4/2011	Lowe's Home Improvement	Unknown	Aaron Milligan	Drainage	CLOSED
5/4/2011	3904 Sterling	Sharron Ashton	Aaron Milligan	Erosion	CLOSED
5/4/2011	3404 Valley Hollow	Sue Fuson	Aaron Milligan	Drainage	CLOSED
5/11/2011	2800 Cimarron	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
5/16/2011	1113 Robinhood Lane	David Dary	Aaron Milligan	Drainage	CLOSED
5/20/2011	3016 Pine Hill	Mondy Howton	Anthony Mackey	Erosion	CLOSED
5/20/2011	2213 Beaumont, Apt. B	Chelsey Feher	Aaron Milligan	Drainage	CLOSED
5/20/2011	OU Golf Course	Mr. Armstrong	Aaron Milligan	Drainage	CLOSED
5/24/2011	809 Findley	Bob Berry	Aaron Milligan	Drainage	CLOSED
5/27/2011	200 SE 12th	Karen Diers	Bob Hanger	Drainage	CLOSED
5/30/2011	500 Quidnet	Marcia Mehmert	Anthony Mackey	Drainage	CLOSED
6/1/2011	715 Harden	Bob Rapp	Aaron Milligan	Discharge	CLOSED
6/6/2011	SH9 & Imhoff	Glen Sullivan	Aaron Milligan	Debris / Dumping	CLOSED
6/16/2011	1130 Classen	D. Fullbright	Aaron Milligan	Drainage	CLOSED
6/20/2011	2921 Leaning Elm	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
6/20/2011	Woodlake Estates Pond	Diane Evans	Aaron Milligan	Fish Kill	CLOSED
6/21/2011	4924 Wellman Way	Chris Moxley	Aaron Milligan	Erosion	CLOSED
6/23/2011	413 Page Circle	Lander Bethel	Aaron Milligan	Drainage	CLOSED
6/27/2011	900 Walnut Place	Roslyn Clark	Aaron Milligan	Drainage	CLOSED
8/4/2011	Alameda & 12th NE	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
8/15/2011	1200 Mountain Brooke	Mike Carson	Anthony Mackey	Erosion	CLOSED
9/6/2011	706 Jenkins	Marne	Bob Hanger	Discharge	CLOSED
9/6/2011	Pendleton Ct.	Leslie Campbell	Streets SW Drainage	Drainage	CLOSED
9/7/2011	12th NW	Vicki Smith	Aaron Milligan	Debris / Dumping	CLOSED

Citizen Calls 2011, Cont. .

<i>Date Received</i>	<i>Location</i>	<i>Complainant</i>	<i>Routed To</i>	<i>Category</i>	<i>Status</i>
9/12/2011	Tecumseh Meadows Addn. 3	Steve Christian	Anthony Mackey	Erosion	CLOSED
9/16/2011	West Main @ Wright's IGA	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
10/4/2011	3818 Stansbury	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
10/5/2011	Tecumseh Meadows Addn. 3	Steve Christian	Anthony Mackey	Drainage	CLOSED
10/10/2011	602 Crawford	Amanda Campbell	Aaron Milligan	Discharge	CLOSED
10/12/2011	Bonnybrooke	Barbara	Aaron Milligan	<Unknown>	CLOSED
10/20/2011	Berkeley	Linda McKellar	Anthony Mackey	Erosion	CLOSED
10/31/2011	4503 Chukkar Ct.	Russ Kaplan	Aaron Milligan	Debris / Dumping	CLOSED
11/1/2011	Fountainview	Anon.	Anthony Mackey	<Unknown>	CLOSED
11/1/2011	Pickard	Lee Greenleaf	Aaron Milligan	Discharge	CLOSED
11/3/2011	24th Ave NW	Paul Wright	Action Center	Spill	CLOSED
11/21/2011	2100 Forrest Road	Anon.	Aaron Milligan	Discharge	CLOSED
11/23/2011	303 East Duffy	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
12/8/2011	Greenbriar at Cypress	Anon.	Aaron Milligan	Drainage	CLOSED
12/19/2011	I35 north on ramp at Robinson	Judith Wilkins	Aaron Milligan	Debris / Dumping	CLOSED
12/30/2011	315 Vicksburg Circle	Sarah Praizner, NPD	Aaron Milligan	Debris / Dumping	CLOSED

Citizen Calls 2012

Summary of All Calls Sorted by Date					
<i>Date Received</i>	<i>Location</i>	<i>Complainant</i>	<i>Routed To</i>	<i>Category</i>	<i>Status</i>
2/8/2012	1215 Oakhurst	Maria Alexander	Aaron Milligan	Drainage	CLOSED
2/28/2012	Porter and Indian Hills	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
3/2/2012	412 Baron	Norman Gray	Aaron Milligan	Drainage	CLOSED
3/5/2012	Berry Rd., South of Lindsey	Anon.	Aaron Milligan	Discharge	CLOSED
3/5/2012	Normandy Creek Shopping Center	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
3/6/2012	91st & Franklin Rd	Todd Strom	Streets SW Drainage	Drainage	CLOSED
3/9/2012	Reagan Elementary	Anon.	Aaron Milligan	<Unknown>	CLOSED
3/19/2012	Channel West of Mockingbird Court	Anon.	Anthony Mackey	Debris / Dumping	CLOSED
3/20/2012	703 Symmes	Anon.	Aaron Milligan	Drainage	CLOSED
3/21/2012	3330 All Spice Run	Linda Berry	Aaron Milligan	Drainage	CLOSED
3/21/2012	1400 Newberry	Scott Richardson	Aaron Milligan	Drainage	CLOSED
3/22/2012	3350 North Porter	Jimmy Moses	Aaron Milligan	Discharge	CLOSED
3/22/2012	3350 North Porter	Jimmy Moses	Aaron Milligan	Drainage	CLOSED
3/23/2012	Johnna Kay Terrace & Brooks	Anon.	Aaron Milligan	Yard Waste	CLOSED
4/2/2012	501 Manor Hill Ct.	Anon.	Aaron Milligan	Erosion	CLOSED
4/4/2012	Arbor Lakes Detention Pond	Joe Allen	Aaron Milligan	<Unknown>	CLOSED
4/9/2012	13628 E. Imhoff Rd.	Jim Pringleton	Aaron Milligan	Drainage	CLOSED
5/11/2012	9110 Benny Bruce	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
5/15/2012	1702 Pamela Circle	Todd	Aaron Milligan	Yard Waste	CLOSED
5/16/2012	1812 Alameda	Seth Urbanski	Anthony Mackey	<Unknown>	CLOSED
5/21/2012	1900 Alameda	Todd	Aaron Milligan	Debris / Dumping	CLOSED
5/23/2012	3121 Cristo Ct.	Marilyn	Aaron Milligan	Erosion	CLOSED
5/30/2012	4340 Berry Farm Rd	Laura Alvarez	Anthony Mackey	Erosion	CLOSED
6/1/2012	Cascade Addition	Jay Jones	Bob Hanger	Drainage	CLOSED
6/4/2012	1408 BonnyBrook	Ylka Weaver	Bob Hanger	Drainage	CLOSED
6/5/2012	Crossroads Blvd at Brookhaven Creek	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
6/12/2012	3350 North Porter	Jimmy Moses	Aaron Milligan	Drainage	CLOSED
6/13/2012	Jennifer Circle & Shiloh Drive	Unknown	Anthony Mackey	Yard Waste	CLOSED
6/18/2012	Irving Middle School	Unknown	Anthony Mackey	Yard Waste	CLOSED
6/19/2012	Red Canyon Ranch	Gil Lenker	Anthony Mackey	Erosion	CLOSED
6/28/2012	550 24th Ave SW	Kim Shaw	Aaron Milligan	<Unknown>	CLOSED
7/10/2012	2928 Woodview	Janice Crabtree	Aaron Milligan	Drainage	CLOSED
7/12/2012	Earl Sneed Park	Terrance	Aaron Milligan	Discharge	CLOSED
7/14/2012	517 Macy	Karen Chapman	Aaron Milligan	Discharge	CLOSED
7/20/2012	3350 North Porter	Jimmy Moses	Aaron Milligan	Drainage	CLOSED
7/30/2012	320 SE 12th	Cherl	Unknown	Erosion	CLOSED

Citizen Calls 2012, cont.

<i>Date Received</i>	<i>Location</i>	<i>Complainant</i>	<i>Routed To</i>	<i>Category</i>	<i>Status</i>
8/17/2012	432 Boulder Ct	Anon.	Aaron Milligan	Discharge	CLOSED
8/22/2012	500 Meadow Ridge Circle	Jana Dial	Streets SW Drainage	Discharge	CLOSED
8/24/2012	1713 Denison	Dresden	Aaron Milligan	Debris / Dumping	CLOSED
8/30/2012	501 E. Robinson	Jennifer Green	Aaron Milligan	Yard Waste	CLOSED
9/6/2012	unknown	Ronnie	Aaron Milligan	Discharge	CLOSED
9/11/2012	Cinderella and Beverly Hills	Anon.	Aaron Milligan	Discharge	CLOSED
9/12/2012	Red Canyon Ranch	Gil Lenker	Anthony Mackey	Blowing Dust	CLOSED
9/18/2012	3350 North Porter	Jimmy Moses	Aaron Milligan	Drainage	CLOSED
9/24/2012	5025 84th Ave NE	Anon.	Aaron Milligan	<Unknown>	CLOSED
9/25/2012	Red Canyon Ranch	Gil Lenker	Anthony Mackey	Blowing Dust	CLOSED
9/27/2012	Greenleaf Trails	John Yaroslavski	Anthony Mackey	Erosion	CLOSED
10/5/2012	210 Chautauqua	Jean Campbell	Aaron Milligan	Yard Waste	CLOSED
10/9/2012	The Links	Mark Fuchs	Anthony Mackey	Erosion	CLOSED
10/29/2012	Elmwood & Bishop Creek	Anon.	Aaron Milligan	Discharge	CLOSED
10/30/2012	2610 Cypress	Anon.	Aaron Milligan	Yard Waste	CLOSED
11/20/2012	800 Richmond	Anon.	Aaron Milligan	Yard Waste	CLOSED
12/18/2012	Pickard & Timberline	Anon.	Aaron Milligan	Utility Project	CLOSED
12/20/2012	2005 Grandview	Russell Driver	Streets SW Drainage	Drainage	CLOSED
12/20/2012	Berry Rd., South of Lindsey	Anon.	Aaron Milligan	Discharge	CLOSED
12/21/2012	Pickard & Timberline	Penny Hopkins	Aaron Milligan	Utility Project	CLOSED

Citizen Calls 2013

Summary of All Calls Sorted by Date					
Date Received	Location	Complainant	Routed To	Category	Status
1/4/2013	Broce Drive @ CCS	Anon.	Anthony Mackey	Tracking	CLOSED
1/4/2013	Brookhaven Mansions	Anon.	Anthony Mackey	Tracking	CLOSED
1/11/2013	unknown	Robbie Sherrel	Rick Schlechter	Drainage	CLOSED
1/30/2013	36th NW & Rock Creek	John Yaroslavski	Anthony Mackey	Erosion	CLOSED
2/5/2013	Thunderbird Lodge	Martin Prufer	Aaron Milligan	Spill	CLOSED
2/15/2013	Tecumseh Rd & I-35	John Yaroslavski	Anthony Mackey	Erosion	CLOSED
2/22/2013	3506 Hillview Drive	Don Nist	Aaron Milligan	<Unknown>	CLOSED
2/25/2013	134 E. Himes	Tyler Farling	Streets SW Drainage	Drainage	CLOSED
2/25/2013	1601 E. Imhoff	Robert Spiva	Aaron Milligan	Erosion	CLOSED
2/26/2013	4400 Laird's Woods Circle	Anon.	Anthony Mackey	Tracking	CLOSED
3/5/2013	7401 Alameda Drive	N/A	Anthony Mackey	Erosion	CLOSED
3/7/2013	1600 S. College	Anon.	Aaron Milligan	Spill	CLOSED
3/12/2013	402 Woodbine Circle	Ken Zagsebski	Aaron Milligan	Discharge	CLOSED
3/19/2013	1713 Oxford Way	Glen Smith	Aaron Milligan	Drainage	CLOSED
3/25/2013	800 Symmes	Ben Baker	Aaron Milligan	Yard Waste	CLOSED
4/2/2013	3214 Bart Conner Drive	Jeannie Flanagan	ODEQ	<Unknown>	CLOSED
4/2/2013	3350 North Porter	Jimmy Moses	Scott Sturtz	Drainage	CLOSED
4/3/2013	3117 Tara Lane	Damon Hinckle	Rick Schlechter	Drainage	CLOSED
4/10/2013	1515 Morland Ave.	Anon.	Streets SW Drainage	Drainage	CLOSED
4/10/2013	1400 Oklahoma	Mary Edwards	Streets SW Drainage	Drainage	CLOSED
4/22/2013	2200 Franklin	Anon.	Anthony Mackey	Tracking	CLOSED
4/22/2013	312 White Oaks Drive	Anon.	Aaron Milligan	Yard Waste	CLOSED
4/24/2013	3740 Timberidge Drive	Marty Wernick	Anthony Mackey	Erosion	CLOSED
4/24/2013	3225 Valley Brooke	Rob Robinson	Anthony Mackey	Drainage	CLOSED
4/25/2013	1636 Marian Drive	Mary Hurst	Anthony Mackey	Yard Waste	CLOSED
4/26/2013	926 Jones Ave	Zayan Montaocean	Unknown	Flood Protection	CLOSED
4/26/2013	Near Westbrook Terrace and Hollywood	Anon.	Rick Schlechter	Drainage	CLOSED
4/29/2013	Constitution at Jenkins	Shawn O'Leary	Aaron Milligan	Erosion	CLOSED
4/29/2013	1600 Oakcrest	Tammy Gilmore	Aaron Milligan	Swimming Pool Discharge	CLOSED
4/29/2013	Reagan Elementary	Stevell Lewis	Anthony Mackey	Erosion	CLOSED
5/13/2013	12th NE at Tecumseh	Jamie Shattuck	Anthony Mackey	Erosion	CLOSED
5/14/2013	3750 River Oaks Drive	Anon.	Rick Schlechter	Drainage	CLOSED
5/14/2013	850 East Lindsey	Todd Vaughan	Aaron Milligan	Yard Waste	CLOSED
5/17/2013	603 South Crawford	Joe Schier	Aaron Milligan	Yard Waste	CLOSED
5/17/2013	48th NW & Main	Jim Cooper	Aaron Milligan	Spill	CLOSED

Citizen Calls 2013, cont.

<i>Date Received</i>	<i>Location</i>	<i>Complainant</i>	<i>Routed To</i>	<i>Category</i>	<i>Status</i>
5/17/2013	3010 Classen Blvd.	Shelly Bucklin	Anthony Mackey	Tracking	CLOSED
5/17/2013	6475 36th Ave. NW	Robert Ashton	Anthony Mackey	Tracking	CLOSED
5/23/2013	Trailwoods	Streets	Anthony Mackey	Erosion	CLOSED
5/30/2013	2204 Hartford	Jordan Slater	Streets SW Drainage	Drainage	CLOSED
5/30/2013	Troon & Pinewood	Joe Schier	Anthony Mackey	Erosion	CLOSED
5/31/2013	4105 Bentbrook	Anon.	Aaron Milligan	Swimming Pool Discharge	CLOSED
5/31/2013	1902 Elmhurst	Anon.	Aaron Milligan	Swimming Pool Discharge	CLOSED
6/3/2013	24th Ave NW @ Commerce	John Yaroslavski	Aaron Milligan	Tracking	CLOSED
6/3/2013	400 Thorton Drive	Anon.	Aaron Milligan	Drainage	CLOSED
6/3/2013	2102 Wheaton Drive	Aaron Gibson	Anthony Mackey	Drainage	CLOSED
6/6/2013	2134 Vanessa	Sharla Jacobs	Aaron Milligan	Yard Waste	CLOSED
6/7/2013	1327 Tenkiller	Anon.	Aaron Milligan	Yard Waste	CLOSED
6/19/2013	24th NE @ Hall Park	Anon.	Aaron Milligan	Yard Waste	CLOSED
6/21/2013	1504 Iowa Street	Mark Goodman	Aaron Milligan	Discharge	CLOSED
6/27/2013	Brooks @ RR Tracks	Jim Mays	Anthony Mackey	Spill	CLOSED
7/3/2013	1517 Willow Cliff Ct.	Anon.	Aaron Milligan	Spill	CLOSED
7/10/2013	Hallbrooke	Anon.	Anthony Mackey	Erosion	CLOSED
7/11/2013	Lindsey at Classen	Anon.	Aaron Milligan	Yard Waste	CLOSED
7/17/2013	303 East Duffy	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
7/25/2013	10000 East Lindsey	John Paul Gay	Anthony Mackey	Drainage	CLOSED
7/31/2013	4313 Spyglass	Tracy Veal	Anthony Mackey	Erosion	CLOSED
8/6/2013	1103 Mockingbird Lane	Amy McKenzie	Aaron Milligan	Drainage	CLOSED
8/6/2013	2900 West Lindsey	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
8/6/2013	Robinson & 24th NW	Nunnaly	Aaron Milligan	Yard Waste	CLOSED
8/7/2013	5515 Pioneer Circle	Teresa Phillips	Anthony Mackey	Drainage	CLOSED
8/7/2013	413 Page Circle	Scott Bethel	Aaron Milligan	Drainage	CLOSED
8/7/2013	2202 Wake Forest	Michelle Ezell	Anthony Mackey	Flood Protection	CLOSED
8/7/2013	36th SE & Hwy 9	Cynthia Reed	Streets SW Drainage	Drainage	CLOSED
8/8/2013	1910 Ithaca Drive	Kelly Otis	Todd McLellan	Flood Protection	CLOSED
8/9/2013	831 East Lindsey	Todd Holloway	Aaron Milligan	Yard Waste	CLOSED
8/9/2013	1829 Cedar Hill Rd	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
8/9/2013	4200 72nd Ave SE	Eric Dow	Aaron Milligan	Drainage	CLOSED
8/12/2013	12th Ave. NE & Tecumseh	Anon.	Aaron Milligan	Drainage	CLOSED
8/16/2013	2126 Jazzman	Jenny Dallas	Aaron Milligan	Debris / Dumping	CLOSED
9/6/2013	Merkel Creek @ Brooks	Anon.	Aaron Milligan	<Unknown>	CLOSED
9/9/2013	829 East Lindsey	Todd Holloway	Aaron Milligan	Yard Waste	CLOSED
9/9/2013	4200 Northridge	Mary Ann Lamer	Aaron Milligan	Drainage	CLOSED

Citizen Calls 2014

Summary of All Calls Sorted by Date					
<i>Date Received</i>	<i>Location</i>	<i>Complainant</i>	<i>Routed To</i>	<i>Category</i>	<i>Status</i>
1/6/2014	1100 Oak Tree	Anon.	Aaron Milligan	Yard Waste	CLOSED
1/7/2014	3902 Havasu	David Jones	Aaron Milligan	Drainage	CLOSED
1/13/2014	Cascade Addition #4	Vince DiCastro	Joe Willingham	Drainage	CLOSED
1/13/2014	2504 Ridgefield Drive	Jerry Mosley	Joe Willingham	Drainage	CLOSED
1/13/2014	6501 Cedar Lane	George Dotson	Joe Willingham	Debris / Dumping	CLOSED
1/17/2014	E. Cedar Lane & Black Locust Ct.	Anon.	Aaron Milligan	Tracking	CLOSED
1/22/2014	200 Waterfront Drive	Unknown	Aaron Milligan	Debris / Dumping	CLOSED
1/24/2014	Sienna Springs	Anon.	Aaron Milligan	Erosion	CLOSED
1/24/2014	1625 Wilderness Drive	Anon.	Aaron Milligan	Discharge	CLOSED
1/27/2014	3008 Terrace Park	Melissa Campbell	Aaron Milligan	Drainage	CLOSED
2/3/2014	524 24th Ave. SW	Kim Shaw	Aaron Milligan	Illicit Discharge	CLOSED
2/12/2014	Greenleaf Trails	Anon.	Aaron Milligan	Tracking	CLOSED
2/19/2014	Greenleaf Trails	Anon.	Aaron Milligan	Tracking	CLOSED
2/19/2014	3112 Langley Dr.	Mark Jordan	John Stephens	Debris / Dumping	CLOSED
2/25/2014	Park 7 Group	Tim Adams	Aaron Milligan	<Unknown>	CLOSED
3/3/2014	4312 Whitmere Lane	Bill Crum	Aaron Milligan	Drainage	CLOSED
3/10/2014	2201 36th Ave. NW	Terri Ellis	Aaron Milligan	Debris / Dumping	CLOSED
3/14/2014	660 24th Ave. SW	Anon.	Code Compliance	WQPZ	CLOSED
3/17/2014	University North Park	Anon.	Aaron Milligan	Yard Waste	CLOSED
3/19/2014	10100 E. Lindsey	Jan Davis	Aaron Milligan	Erosion	CLOSED
3/19/2014	310 S. Lahoma	Sherry Shearer	Unknown	Flood Protection	CLOSED
3/19/2014	623 Sinclair	Indira Raichoudhury	Streets SW Drainage	Debris / Dumping	CLOSED
3/26/2014	1900 W. Lindsey	Anon.	Aaron Milligan	Yard Waste	CLOSED
4/3/2014	3507 Hillview	Don Holyfield	John Stephens	Drainage	CLOSED
4/9/2014	104 Wilderness	Cole Yarborough	Joe Willingham	Drainage	CLOSED
4/9/2014	510 E. Symmes	ODEQ	Aaron Milligan	Illicit Discharge	CLOSED
4/10/2014	2917 Summit Hill	Patsy Peck	Aaron Milligan	Swimming Pool Discharge	CLOSED
4/11/2014	326 Emelyn	Abigail Fisher	Aaron Milligan	<Unknown>	CLOSED
4/14/2014	1120 Wellman Way	Chris Moxley	Aaron Milligan	Drainage	CLOSED
4/17/2014	1800 Elmhurst	Unknown	Aaron Milligan	<Unknown>	CLOSED
4/22/2014	901 North Porter Avenue	Unknown	Aaron Milligan	Yard Waste	CLOSED
4/23/2014	Robinson & 12th NE	Scott Sturtz	Aaron Milligan	Yard Waste	CLOSED
4/23/2014	2855 Indian Hills	Mark Christian	Aaron Milligan	Debris / Dumping	CLOSED
4/29/2014	Imhoff Creek	David Dary	Aaron Milligan	Illicit Discharge	CLOSED
5/2/2014	3522 24th Ave. NW	Anon.	Joe Willingham	Debris / Dumping	CLOSED
5/14/2014	822 E. Main	Ryan Autry	Streets SW Drainage	Drainage	CLOSED

Citizen Calls 2014, cont.

<i>Date Received</i>	<i>Location</i>	<i>Complainant</i>	<i>Routed To</i>	<i>Category</i>	<i>Status</i>
5/14/2014	1660 24th Ave. SE	Bruce Brooks	Aaron Milligan	Debris / Dumping	CLOSED
5/15/2014	3800 Hidden Hill	Anon.	John Stephens	<Unknown>	CLOSED
5/16/2014	36th Ave. NW & Tecumseh	Anon.	John Stephens	Tracking	CLOSED
5/18/2014	719 W. Symmes	Glenda Madden	Aaron Milligan	Illicit Discharge	CLOSED
5/23/2014	3906 Pine Tree Circl	Stan	Aaron Milligan	Spill	CLOSED
5/29/2014	3650 Classen	Anon.	Aaron Milligan	Illicit Discharge	CLOSED
6/3/2014	Summit Lakes Villas	Anon.	John Stephens	Erosion	CLOSED
6/3/2014	2201 W. Brooks	Anon.	Aaron Milligan	Spill	CLOSED
6/4/2014	4114 Silverton	Randy Brown	Aaron Milligan	Yard Waste	CLOSED
6/9/2014	1308 Sawgrass	Brad Gambill	Aaron Milligan	Drainage	CLOSED
6/9/2014	504 Jean Marie Dr.	Liz Bergey	Aaron Milligan	Swimming Pool Discharge	CLOSED
6/9/2014	Northcliff Gardens	Neda Christy	Aaron Milligan	Drainage	CLOSED
6/10/2014	600 Okmulgee	Anon.	Aaron Milligan	Swimming Pool Discharge	CLOSED
6/11/2014	3600 Carnoustie	Vin DeCastro	Aaron Milligan	Debris / Dumping	CLOSED
6/12/2014	Alameda & 72nd SE	Dana Purser	Aaron Milligan	Utility Project	CLOSED
6/13/2014	SH9 & 36th Ave. SE	Mary McElvoy	Aaron Milligan	Spill	CLOSED
6/13/2014	450 Indian Hills	Anon.	Aaron Milligan	WQPZ	CLOSED
6/18/2014	1717 12th Ave. NE	Anon.	Aaron Milligan	Yard Waste	CLOSED
6/19/2014	Summit Ridge Rd.	Brett Barbour	John Stephens	Erosion	CLOSED
6/23/2014	1115 Classen Blvd.	Anon.	Streets SW Drainage	Debris / Dumping	CLOSED
6/25/2014	3604 Jubilee	Vin DeCastro	Aaron Milligan	Debris / Dumping	CLOSED
7/2/2014	1506 Rock Hollow	Jerry Castillo	Aaron Milligan	Spill	CLOSED
7/3/2014	601 Kansas	Scott Sturtz	Aaron Milligan	Yard Waste	CLOSED
7/3/2014	326 Daws	Scott Sturtz	Aaron Milligan	Yard Waste	CLOSED
7/8/2014	2200 Memphis	Randy Roberson	Aaron Milligan	Swimming Pool Discharge	CLOSED
7/9/2014	Eastwood Park	Karen Chapman	Aaron Milligan	Discharge	CLOSED
7/9/2014	101 Napoli Court	Anon.	Aaron Milligan	Debris / Dumping	CLOSED
7/14/2014	Summit Lakes	Donna Davenport	Joe Willingham	Debris / Dumping	CLOSED
7/14/2014	2117 Wilkinson Ct.	Anon.	Aaron Milligan	Discharge	CLOSED
7/22/2014	Norman Senior Citizens Center	Unknown	John Stephens	Yard Waste	CLOSED
7/28/2014	311 Crest Place	Dennis Littlejohn	Aaron Milligan	Drainage	CLOSED
7/31/2014	206 S. Lahoma	Anon.	Aaron Milligan	Erosion	CLOSED
7/31/2014	1305 Dorchester	Dennis Ormes	John Stephens	Discharge	CLOSED
8/1/2014	Havenbrooke @ Brookhaven Creek	Anon.	Aaron Milligan	Discharge	CLOSED
8/4/2014	821 Findlay	Bob Berry	Joe Willingham	Drainage	CLOSED
8/5/2014	130 S. Flood	Anon.	Aaron Milligan	Yard Waste	CLOSED
8/5/2014	Oakcrest Ave.	Bill Henderson	John Stephens	Yard Waste	CLOSED